



Aderant Business Continuity Plan

Current Pandemic Plan

All worldwide Aderant office locations are following local Covid safety protocols and are operating (where allowed) with employees in the office as part of a voluntary hybrid workplace model.

We are vigilantly monitoring official updates and recommendations from all regional government agencies and will take further action where necessary to protect our community.

- [WHO Update on Coronavirus](#)
- [Centers for Disease Control and Prevention Update on Coronavirus](#)

What is Aderant's business continuity plan?

We follow a standard emergency plan where each department and location has business continuity plans in place and has exercised these plans either in tests or in the presence of real events (tropical storms, power or internet outages, etc.) in the recent past.

Will anything be different regarding service and support management?

We manage a distributed services model, where our services and support teams as well as critical systems are spread across many locations and supported by cloud operations. This allows for both time zone and critical service management in the event of an emergency.

How is Aderant handling remote working by employees?

We maintain a remote work plan that ensures every department employee can work productively in a remote environment to mitigate any chance of a reduced workforce. Our entire global workforce is working in a hybrid environment, and to date, we have experienced no interruption in productivity or the delivery of the service and support to which you are accustomed.

What is Aderant's current policy on employee travel?

For Aderant personnel, all non-essential personal travel is highly discouraged, and all work-related travel is prohibited unless authorized by the executive team. We recognize that these are difficult times for everyone, but we want you to know that we are available to you should you require service or support. We extend our thanks to those tirelessly working to ensure our communities remain safe and healthy. If you have any questions specific to your firm or your situation, please contact your Aderant account executive or client experience representative.

Last Updated: January 26, 2022