

Expert Sierra FAQ's

1. What is Expert Sierra?

Expert Sierra is the most comprehensive end-to-end legal cloud solution allowing firms to manage Cases, Financials and Documents easily in one place.

2. How can Expert Sierra help my business?

When you use Expert Sierra to unify your business and practice information, you can build security and efficiency into your firm. That's because this all-in-one system goes far beyond recordkeeping. Thanks to Expert Sierra's lightweight, cloud-based architecture, you can manage your practice like the large firms do—without a large capital investment. And from that stronger foundation, you can drive down costs while creating an environment that easily supports revenue growth and profitability.

3. Is Expert Sierra an on-premise solution or cloud?

Expert Sierra is cloud based and powered by Amazon Web Services (AWS).

4. What does Expert Sierra integrate with?

Aderant's Expert Sierra integrates with Microsoft Products and most document management and financial and other legal applications. For more specific information on product integration, we are happy to provide a full list of product and application integrations. Please fill out the Contact Us form for more information.

5. Where will the data be hosted and is it secure?

Expert Sierra is powered by AWS to deliver client data securely via the web.

6. How much does Expert Sierra cost?

Expert Sierra pricing is based on a monthly subscription fee. We have configuration and price options that fit small and mid-sized firms. Please fill out a Contact Us form for more information about pricing.

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7. Can Expert Sierra Manage Cases?

Yes, Expert Sierra contains a case management function that is the most comprehensive in the industry. You can manage cases, matters, track time and so much more. And, you can access and manage all your case information on one dashboard and customize it to feature all your assigned matters and cases, upcoming tasks, appointments while also tracking time. With Expert Sierra's mobile capabilities, you manage all your cases anyplace and at any time.

8. Is Expert Sierra Mobile?

Designed with mobility in mind, you can access your Expert Sierra dashboards and even enter time securely from anywhere at any time on your laptop or tablet.

9. Do I need additional IT support or hardware with Expert Sierra?

With Expert Sierra, there are no additional IT resources or hardware needed. Because this is a fully hosted and managed solution, you don't have to worry about maintenance upgrades or security of systems and data, which allows you to focus on the practice of law.

10. Can you convert my data from my old system to Expert Sierra?

Yes, Aderant has a professional services team that has worked with more than 450 clients who are actively using Expert- both large and small.

11. What are the technical requirements for Expert Sierra?

Please see the attached [Technical Requirements sheet](#).

12. I need help with my Expert Sierra System.

For support, please log into Aderant's Support Portal at www.myaderant.com. If you need access to the Support portal and do not have an account, please contact any Aderant Support Center or email myaderant@aderant.com and provide the following information: Firm, Full Name, Title, Contact Region, Time Zone, Phone, Email and Preferred Method of Contact.

13. Can I schedule a demo?

Yes, to schedule a demo, please complete the Contact us form and an Aderant representative will be in touch shortly.